

The Crown Hotel Accessibility Information

The Crown welcomes deaf & disabled people in its venue, and is committed to making its spaces accessible to everyone. We always try to accommodate access needs to the best of our ability, if the below information does not answer your query regarding access requirements, please don't hesitate to get in touch.

Travel & arrival guide

The Crown Hotel
128 High Street
Boston Spa
LS23 6BW

Access Contact

Name: Sam Miller
E-mail: sam@thecrownbostonspa.com
Telephone: 01937 229900

Venue Description

Step-free access is available via the back entrance of the venue. All ground floor areas of the venue have step-free access with the exception of a small, raised area in the green room & stables. There is no lift access to the first floor which is only accessible via 17 steps. There are no lowered bars in the venue, please let our team know if you require assistance.

Accessible facilities are available in the main bar area to the left-hand side and are signposted within the main bar area. If you would like to make a reservation in an accessible area of the venue please state this upon reservation.

There are three designated accessible parking pays marked out in the car park for blue badge holders. These can be found at the top of the car park nearest to the building

Medical Requirements

We welcome all customers who need to bring food, drink and medication with them to the venue to manage medical conditions. We also welcome customers who need to bring medical equipment with them. We may be able to refrigerate medicines for you, please inform us in advance if you require this service.

We welcome all registered assistance dogs into the venue.

Large print menus are available upon request.

Taxi

For taxis and drop offs there is space in front of the main building. Our local taxi firm is:

Amber Cars: 01937 582532

Train

Leeds Train Station is 15 miles away – Leeds Station, New Station Street, Leeds, LS1 4DY

Harrogate Train Station is 11.8 miles away – Harrogate Station, Station Parade, Harrogate, HG1 1TE

York Station is 13.7 miles away – York Station, Station Road, York, YO24 1AB

Bus

The closest bus stop is 100 yards away from the front of the premises – Pine Tree Avenue, Boston Spa, Wetherby, LS23 6BT. From here there are links to Tadcaster, Wetherby, Harrogate & Leeds.

Opening Hours

Monday-Thursday: 10:00am – 10:30pm

Friday-Saturday: 10:00am – 11:30pm

Sunday: 11:00am – 10:00pm